

FULL MANAGEMENT WITH ON-LINE SERVICES

WHAT IS IT: This is where CRT will handle all of your status work, rebilling functions, handle patient calls if desired, send out hard copy claims, post payments for insurance companies that do not have automated posting, post patient payments, issue refunds, handle price changes to procedure codes etc. The client has the ability to handle patient registration where all of the required billing information is captured and entered into the computer system.

The client also handles the Patient checkout where in fact they are doing the actual billing and generating a walk out receipt for the Patient. The client also has the ability to access any reports, inquire on any patient balances as well as look and maintain Patient demographic and billing information.

WHAT DOES CLIENT DO?

Client enters all Patient billing information into their PC at doctors office that is Directly connected to CRT's Servers in Farmington Hills.

Client handles the check out where Patient can get a walk out receipt and the actual billing itself is completed.

Client is responsible for the daily entry of all billing. This means that all patients who were seen by the doctor and had services rendered are entered into the system. When the staff goes home that day all billing is done.

Client is responsible for providing CRT with what ever billing information it may need to rebill a claim.

Client adheres to the required OIG and HIPPA compliance issues.

WHAT DOES CRT MEDICAL DO?

Provide you with 24 hour seven day a week connection to our billing servers.

Provide you with all of the necessary software to allow your own PC's to connect to our servers via the internet.

Provide the necessary hardware relative to communication equipment that you may need in some cases

Each day all billing entered into your PC's CRT takes and we creates electronic billing claims for submission to insurance carriers.

CRT bills your patients once a month. We do this by breaking up the alphabet into four groupings. This way every week a patient billing run goes out. All payments of course go directly to your lock box/bank.

CRT will handle all rebilling of rejected claims. This includes non-payments, reviews, rejections and front end edits.

CRT handle all correspondence to the insurance companies for purpose of follow up.

CRT will mail out weekly any hard copy claims that are required. Any attachments necessary are included.

CRT will handle all patient phone calls regarding their bills if desired.

CRT produces all of the reports that you may wish to have sent on a weekly and or monthly basis. Of course you can generate your own reports whenever you wish from your own PC.

Data backups are done daily with an off site copy done once a week.

All payments for all insurance carriers are done electronically. Any manual posting of payments is also handled from remittance advice/vouchers.

All mandated Insurance changes are included in your monthly fee. There are no additional or hidden costs

All operating systems upgrades are handled by CRT

All hardware updates and upgrades are handled by CRT

All communication on CRT's end is handled and paid by CRT.

WE ARE YOUR BILLING and COMPUTER DEPARTMENT!